

Terms of the "R-max" service package

1. "R-Max" – a package of services, the tariff packages "R-Max 6500", "R-Max 7900", "R-Max 8500" and "R-Max 8500 Regional" include two services: "Broadband access" Internet" and "Smart TV", "E-Max 10500", "E-Max 12900" and "E-Max 16900" include three services: "Broadband Internet", "Smart TV" and "Fixed telephony".

Table 2: Prices for the "R-max" service package

R-max service package	R-max 6500 ¹	R-max 7900	R-max 8500	R-max 8500 Regional
Internet speed with a perpetual contract	100 Mb/s	100 Mb/s	100 Mb/s	100 Mb/s
Included TV channels with a perpetual contract	minimum 70	minimum 98	minimum 134	minimum 182
TV packages and movies	available	available	available	available
Connect up to five screens	included	included	included	included
Renting an additional smart device	available	available	available	available
Additional service "Turbo"	available	available	available	available
Previous programs (TV on demand) duration of service	3 дня	3 дня	3 дня	3 дня
Selected TV channels	available	available	available	available
Thematic packages	available	available	available	available
Wi-Fi device (with active Wi-Fi service) ²	included	included	included	included
Monthly fee ³	6500 AMD	7900 AMD	8500 AMD	8500 AMD

Prices are indicated in Armenian drams and include VAT.

Пакет услуг R-max	R-max 10500	R-max 12900	R-max 16900
Internet speed	300 Mb/s	500 Mb/s	800 Mb/s
Included TV channels ⁴	minimum 182	minimum 182	minimum 182
Free online minutes in the network	500	500	700
Free minutes to other local fixed networks	200	200	300
TV packages and movies ⁵	Wink Online Cinema	More.tv	Wink +More TV
Connect up to five screens	included	included	included
Renting an additional smart device	available	available	available
Additional service "Turbo" ⁶	included	included	included
Previous programs (TV on demand) duration of service	3 days	3 days	3 days
Selected TV channels	available	available	available
Thematic packages	available	available	available
Wi-Fi device (with active Wi-Fi service)	included	included	included
Monthly fee ⁷	10500 AMD	12900 AMD	16900 AMD

Prices are indicated in Armenian drams and include VAT.

1.1. In addition to Table 2, within the framework of the "R-max" service package defined in paragraph 2 of these conditions, the Subscriber is given a 50% (Fifty) discount on the monthly payment for 1 (one) month, i.e. The services of this tariff package are provided during the first month with a

¹Тарифный пакет «R-Max 6500» доступен только в городах Гюмри и Алаверди.:

² В случае расторжения (одностороннего или двустороннего) договора между Оператором и Абонентом, Устройство Wi-Fi подлежит возврату Оператору.

³ Указанные ежемесячные выплаты включают ежемесячный платеж в размере 500 драмов за предоставление первого телевизионного устройства. Абонент может не воспользоваться предоставлением телевизионного устройства, и в этом случае ежемесячная оплата тарифного пакета Абонента будет уменьшена до ежемесячного платежа, установленного за предоставление первого телевизора, то есть в размере 500 драм.

⁴Перечень телеканалов, входящих в пакет услуг «R-max», определен Приложением 2 настоящих условий.

⁵ Состав и цены телевизионных пакетов и фильмов определяются условиями генерального директора ЗАО «ДЖИЕНСИ-АЛЬФА» и генерального директора ООО «ГИБРИД СОЛЮШНС» № 053-12-2023-Н5-Л.

⁶ Услуга «Турбо» предоставляется по выбору Абонента, независимо от того, включена или доступна услуга «Турбо» в рамках данного тарифного пакета, последний предоставляется исключительно по желанию Абонента. Если абонент не желает подключать услугу «Турбо», она не активируется и соответственно устройство «TurboSpeed AX1800» не устанавливается по адресу абонента.

⁷ Указанные ежемесячные выплаты включают ежемесячный платеж в размере 500 драмов за предоставление первого телевизионного устройства. Абонент может не воспользоваться предоставлением телевизионного устройства, и в этом случае ежемесячная оплата тарифного пакета Абонента будет уменьшена до ежемесячного платежа, установленного за предоставление первого телевизора, то есть в размере 500 драм

50% discount if the sale is carried out exclusively through an Online subscription. The condition established by this paragraph for a 50% (Fifty) discount on monthly payment for 1 (one) month does not apply when sold through other directions.⁸

- 1.2. As part of the “R-max” service package, defined in paragraph 2 of these conditions, in addition to Table 2, the Subscriber is given a 50% (Fifty) discount when paying monthly for 2 (Thirty) months, i.e. The main Services provided for by this tariff package are provided with a 50% discount during the first 2 months if the sale is carried out through Active Sales, Agents and Telephone Calls / Telesales /. The condition of a 50% (Fifty) discount for 2 (two) months of monthly payment established by this paragraph does not apply when sold through other directions.⁹
 - 1.3. Clause 2 of these conditions 2.1. The condition of a 50% (Fifty) discount on the monthly payment for 1 (one) month, defined in the subclause, does not apply to the “R-Max 6500” tariff package, defined in Table 2.
 - 1.4. If the Subscriber, during the period of provision of Services with a 50% discount, changes the tariff package, switching to any tariff package of the “R-max” service package or any tariff of the “Mono” tariff package, then he continues to use the new tariff package with a 50% discount on the Services provided until the end of the originally established period for their provision with a 50% discount. In case of switching to tariff packages “Mono 4500”, “R-Max 6500”, “Smart” or “Fixline” during the period specified in this paragraph, the Subscriber stops using the Services with a 50% discount.
 - 1.5. In the event of a Subscriber switching from the tariff package of the “R-max” service package, which includes the “Turbo” service, to another tariff package that does not include the “Turbo” service, the monthly fee established for the “Turbo” service, the Service begins to apply to a new tariff package automatically from the moment the transition is made. In this case, the subscriber has the right to refuse the Turbo service. If the Subscriber refuses the “Turbo” service, the TurboSpeed AX1800 device is removed from the Subscriber’s apartment in the manner established by the Operator.
 - 1.6. When the Subscriber switches from any tariff package of the R-Max service package, which does not include the Turbo service, to another tariff package that does include the Turbo service, the monthly fee established for the Turbo package, the Service ceases apply to the new tariff package automatically from the moment the transition is made.
 - 1.7. he subscriber has the right to refuse the Turbo service at any time. In this case, the Operator will disconnect the TurboSpeed AX1800 device from the Subscriber’s address and the monthly fee established for the service will cease to be valid within the Subscriber’s tariff package.
 - 1.8. In case of termination (unilateral or bilateral) of the Subscription Agreement concluded between the Operator and the Subscriber, the TurboSpeed AX1800 Device must be returned to the Operator.
2. If the Subscriber switches to any tariff package of the “R-max” service package, defined by these conditions under a valid fixed-term contract, then in this case the Subscriber stops receiving the conditions defined by the previous tariff/service package, and begins to receive the conditions defined by the new tariff/ package of services, but the Subscriber continues to use the new tariff/service package subject to a mandatory annual subscription until the end of the period originally established for it.
- 2.1. Within the framework of the “R-max” service package defined by these conditions, changes in tariff packages are carried out according to the following principle: The subscriber, by switching to any tariff package of the “R-max” service package or any tariff of the “Mono” tariff package, ceases to receive the conditions determined by the old tariff package, and begins to receive the conditions defined by the new tariff package.

⁸ The condition set out in this paragraph applies exclusively to new subscribers.

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