

Conditions of the tariff package "Mono"

1. Tariff package "Mono" is a tariff package of the "Broadband Internet" service provided by CJSC "GNC-ALFA" to individuals using GPON technology and includes the following tariffs:

1. Mono 4500
2. Mono 4900
3. Mono 6000
4. Mono 7000
5. Mono 7500
6. Mono 8500

Table 1: Prices of the "Mono" tariff package

Prices are indicated in Armenian drams and include VAT.

Tariff package "Mono"	Speed	Wi-Fi device (included with Wi-Fi service)) ¹	Additional service "Turbo"	Monthly payment
Mono 4500 ²	100 Mbps	Included ³	Available ⁴	4500
Mono 4900 ⁵	40 Mbps	Included	Available	4900
Mono 6000 regional	100 Mbps	Included	Available	6000
Mono 6500	100 Mbps	Included	Available	6500
Mono 7000	200 Mbps	Included	Available	7000
Mono 7000 regional	200 Mbps	Included	Available	7000
Mono 7500	300 Mbps	Included	Available	7500
Mono 8500	500 Mbps	Included	Available	8500

- 1.1. Within the framework of the "Mono" tariff package, defined in paragraph 1 of these conditions, in addition to Table 1, the Subscriber receives a 50% (Fifty) discount when paying monthly for 1 (One) month, that is, the main Services of this tariff package are provided during the first month with a discount 50% if sales are made exclusively through Online Subscription. The condition established by this paragraph for a 50% (Fifty) discount on monthly payment for 1 (one) month does not apply when sold through other directions.⁶
- 1.2. Within the framework of the "Mono" tariff package, defined in paragraph 1 of these conditions, in addition to Table 1, the Subscriber receives a 50% (Fifty) discount when paying monthly for 2 (Two) months, that is, the main Services provided for in this tariff package are provided in during the first 2 months with a 50% discount if the sale is carried out through active sales, agents and telephone calls / telesales /. The condition of a 50% (Fifty) discount for 2 (Two) months of monthly payment established by this paragraph does not apply when sold through other directions.⁷
- 1.3. Clause 1 of these conditions 1.1. and 1.2. A 50% (Fifty) discount on the monthly payment for 1 (one) month and a 50% (Fifty) discount on the monthly payment for 2 (two) months, defined in the subsections, do not apply to the "Mono 4500" tariff package defined in Table 1.
- 1.4. If the Subscriber, during the period of provision of Services with a 50% discount, changes the tariff package, switching to any tariff package of the "R-Max" service package or any tariff of the "Mono" tariff package, then he continues to use the new tariff package with a 50% discount on the Services provided until the end of the originally established period for their provision with

¹ In case of termination of the contract between the Operator and the Subscriber (unilateral or bilateral), the Wi-Fi Device must be returned to the Operator, the Subscriber stops using the Services with a 50% discount.

² Tariff package Mono 4500 is available only in the cities of Gyumri and Alaverdi.

³ If any additional service is included, then the indicated monthly fee for this additional service within this tariff package will not be charged. The "Turbo" service is provided at the Subscriber's choice, regardless of whether the "Turbo" service is enabled or available within the framework of this tariff package, the latter is provided solely at the Subscriber's request. If the subscriber does not want to activate the "Turbo" service, it is not activated and, accordingly, the "TurboSpeed AX1800" device is not installed at the subscriber's address.

⁴ If there is any additional service, you can activate this additional service within the framework of this tariff package by paying the specified monthly fee.

⁵ It is impossible to connect to the Mono Regional 4900 tariff package in Yerevan.

⁶ The condition set out in this paragraph applies exclusively to new subscribers.

⁷ The condition set out in this paragraph applies exclusively to new subscribers.

- a 50% discount. In case of switching to tariff packages “Mono 4500”, “R-Max 6500”, “Smart” or “Fixline” during the period specified in this paragraph, the Subscriber stops using the Services with a 50% discount.
- 1.5. If the Subscriber switches to any tariff of the “Mono” tariff package, determined by these conditions under a valid fixed-term contract, then in this case the Subscriber ceases to receive the conditions defined by the previous tariff/service package, and begins to receive the conditions defined by the current contract. a new package of tariffs/services, but the Subscriber continues to use the new one from the package of tariffs/services subject to a mandatory annual subscription until the end of the period originally established for it.
 - 1.6. Within the framework of the “Mono” tariff package, defined by these conditions, changes in tariff packages are carried out according to the following principle: by switching to any tariff package of the “ER-Max” service package or any tariff of the “R-max” group. “Mono” tariff package, the Subscriber stops receiving the conditions of the old tariff package and begins to receive the conditions of the new tariff package.
 - 1.7. The subscriber switches from the “Mono” tariff package, which includes the “Turbo” service, to another tariff package, which does not include the “Turbo” service, then the subscription fee established for “Turbo” is set. the service begins to operate within the framework of the new tariff package, so that the transition from this moment is carried out automatically. In this case, the subscriber has the right to refuse the Turbo service. If the Subscriber refuses the “Turbo” service, the TurboSpeed AX1800 device is removed from the Subscriber’s apartment in the manner established by the Operator.
 - 1.8. When the Subscriber switches from any tariff of the “Mono” tariff package, which does not include the “Turbo” service, to another tariff package, which does include the “Turbo” service, the established monthly fee for the “Turbo” service stops. For action within the framework of a new tariff package, the transition is carried out automatically from the moment of registration.
 - 1.9. The subscriber has the right to refuse the Turbo service at any time. In this case, the Operator removes the TurboSpeed AX1800 device from the Subscriber’s address and the monthly fee established for the service ceases to be valid within the Subscriber’s tariff package.
 - 1.10. In case of termination (unilateral or bilateral) of the Subscription Agreement concluded between the Operator and the Subscriber, the TurboSpeed AX1800 Device must be returned to the Operator.